

QUALITY POLICY

Madina Oryx Engineering Solutions WLL (MOES) is dedicated to delivering top-quality products and services to oil and gas equipment sector. Our commitment is to maintain the highest standards of quality aligning with the changing demands of our market.

Our Quality Policy: Commitment of excellence: we are committed to providing products and services that meet or exceed client specifications, are delivered on time, and are fit for their intended purposes.

Management Oversight: Top management conducts regular reviews of our quality policy to ensure its continued relevance and effectiveness. We emphasize communication, implementation, and maintenance of this policy throughout our organization, ensuring all MOES employees are informed and aligned.

Strategic Alignment: This quality policy is meticulously prepared and documented by top management to align with MOES's organizational context, supporting our strategic direction and providing a framework for setting quality objectives.

How We achieve Excellence:

1. **Timely delivery:** We prioritize on-time delivery of products and services to our clients.
2. **Client Satisfaction:** Our focus is on exemplary client service, continually adapting to meet their evolving needs, and enhancing overall satisfaction.
3. **Supplier Quality:** We procure flawless raw materials and continually improve supplier quality.
4. **Skilled Workforce:** Our products and services are delivered flawlessly through skilled personnel and calibrated equipment.
5. **Issue Resolution:** We swiftly address internal and external non-conformities and customer complaints.
6. **Audits and Improvement:** We perform regular audits with internal departments and suppliers, maintaining, reviewing, and sharing lessons learned with relevant departments.
7. **Continuous Improvement:** We are committed to complying with these requirements and continually improving the effectiveness of the MOES quality management system.

At MOES, our dedication to these principles ensures that we consistently deliver the highest quality products and services in the oil and gas equipment sector.



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